

JURY SERVICE EXIT QUESTIONNAIRE

Your answers to the following questions will help improve jury service.

ALL RESPONSES ARE VOLUNTARY AND CONFIDENTIAL

1. Date of service: _____
2. If assigned, what courtroom number or department? _____
3. Approximately how many days did you report to the courthouse? _____
4. How much of your time was spent waiting in the Jury **Assembly** Room? _____
5. How much of your time was spent waiting in the Jury **Deliberation** Room? _____
6. How many times have you been called for jury duty before in this county? _____
7. Now many times have you served as a juror on a trial in this county? _____

HOW WOULD YOU RATE THE FOLLOWING FACTORS? PLEASE ANSWER ALL QUESTIONS

- | | | | | | | |
|-----|---------------------------------------|------------------------------------|-------------------------------|-----------------------------------|-------------------------------|------------------------------|
| 8. | COMMUNICATION | <input type="checkbox"/> EXCELLENT | <input type="checkbox"/> GOOD | <input type="checkbox"/> ADEQUATE | <input type="checkbox"/> POOR | <input type="checkbox"/> N/A |
| | A. AUTOMATED PHONE SYSTEM | <input type="checkbox"/> EXCELLENT | <input type="checkbox"/> GOOD | <input type="checkbox"/> ADEQUATE | <input type="checkbox"/> POOR | <input type="checkbox"/> N/A |
| | B. WEBSITE | <input type="checkbox"/> EXCELLENT | <input type="checkbox"/> GOOD | <input type="checkbox"/> ADEQUATE | <input type="checkbox"/> POOR | <input type="checkbox"/> N/A |
| | C. FAX LINE | <input type="checkbox"/> EXCELLENT | <input type="checkbox"/> GOOD | <input type="checkbox"/> ADEQUATE | <input type="checkbox"/> POOR | <input type="checkbox"/> N/A |
| 9. | INITIAL ORIENTATION | <input type="checkbox"/> EXCELLENT | <input type="checkbox"/> GOOD | <input type="checkbox"/> ADEQUATE | <input type="checkbox"/> POOR | <input type="checkbox"/> N/A |
| 10. | TREATMENT BY JUROR SERVICES PERSONNEL | <input type="checkbox"/> EXCELLENT | <input type="checkbox"/> GOOD | <input type="checkbox"/> ADEQUATE | <input type="checkbox"/> POOR | <input type="checkbox"/> N/A |
| 11. | TREATMENT BY COURTROOM PERSONNEL | | | | | |
| | A. THE COURT | <input type="checkbox"/> EXCELLENT | <input type="checkbox"/> GOOD | <input type="checkbox"/> ADEQUATE | <input type="checkbox"/> POOR | <input type="checkbox"/> N/A |
| | B. COURTROOM STAFF | <input type="checkbox"/> EXCELLENT | <input type="checkbox"/> GOOD | <input type="checkbox"/> ADEQUATE | <input type="checkbox"/> POOR | <input type="checkbox"/> N/A |
| | C. THE ATTORNEYS | <input type="checkbox"/> EXCELLENT | <input type="checkbox"/> GOOD | <input type="checkbox"/> ADEQUATE | <input type="checkbox"/> POOR | <input type="checkbox"/> N/A |

COMMENTS:

- | | | | | | | |
|-----|----------------------------------|------------------------------------|-------------------------------|-----------------------------------|-------------------------------|------------------------------|
| 12. | RESPECT OF YOUR TIME | | | | | |
| | A. JUROR SERVICES STAFF | <input type="checkbox"/> EXCELLENT | <input type="checkbox"/> GOOD | <input type="checkbox"/> ADEQUATE | <input type="checkbox"/> POOR | <input type="checkbox"/> N/A |
| | B. THE COURT | <input type="checkbox"/> EXCELLENT | <input type="checkbox"/> GOOD | <input type="checkbox"/> ADEQUATE | <input type="checkbox"/> POOR | <input type="checkbox"/> N/A |
| | C. COURTROOM STAFF | <input type="checkbox"/> EXCELLENT | <input type="checkbox"/> GOOD | <input type="checkbox"/> ADEQUATE | <input type="checkbox"/> POOR | <input type="checkbox"/> N/A |
| | D. THE ATTORNEYS | <input type="checkbox"/> EXCELLENT | <input type="checkbox"/> GOOD | <input type="checkbox"/> ADEQUATE | <input type="checkbox"/> POOR | <input type="checkbox"/> N/A |
| 13. | COURTHOUSE FACILITIES | | | | | |
| | A. CLEANLINESS | <input type="checkbox"/> EXCELLENT | <input type="checkbox"/> GOOD | <input type="checkbox"/> ADEQUATE | <input type="checkbox"/> POOR | <input type="checkbox"/> N/A |
| | B. RESTROOMS | <input type="checkbox"/> EXCELLENT | <input type="checkbox"/> GOOD | <input type="checkbox"/> ADEQUATE | <input type="checkbox"/> POOR | <input type="checkbox"/> N/A |
| | C. ELEVATORS | <input type="checkbox"/> EXCELLENT | <input type="checkbox"/> GOOD | <input type="checkbox"/> ADEQUATE | <input type="checkbox"/> POOR | <input type="checkbox"/> N/A |
| | D. COURTROOMS | <input type="checkbox"/> EXCELLENT | <input type="checkbox"/> GOOD | <input type="checkbox"/> ADEQUATE | <input type="checkbox"/> POOR | <input type="checkbox"/> N/A |
| | E. JURY ASSEMBLY ROOM | <input type="checkbox"/> EXCELLENT | <input type="checkbox"/> GOOD | <input type="checkbox"/> ADEQUATE | <input type="checkbox"/> POOR | <input type="checkbox"/> N/A |
| | F. JURY DELIBERATION ROOM | <input type="checkbox"/> EXCELLENT | <input type="checkbox"/> GOOD | <input type="checkbox"/> ADEQUATE | <input type="checkbox"/> POOR | <input type="checkbox"/> N/A |
| | G. OVERALL PHYSICAL APPEARANCE | <input type="checkbox"/> EXCELLENT | <input type="checkbox"/> GOOD | <input type="checkbox"/> ADEQUATE | <input type="checkbox"/> POOR | <input type="checkbox"/> N/A |

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14. PARKING EXCELLENT GOOD ADEQUATE POOR N/A
15. PERSONAL SAFETY EXCELLENT GOOD ADEQUATE POOR N/A
16. EATING FACILITIES EXCELLENT GOOD ADEQUATE POOR N/A
17. SCHEDULING OF YOUR TIME EXCELLENT GOOD ADEQUATE POOR N/A
18. Did you lose income as a result of jury service?
 YES NO N/A
19. If selected as a sworn juror, were your jury instructions, as read to you by the judge, complete and easy to understand?
 YES NO N/A
20. Having completed your jury service, what is your overall impression
 EXCELLENT GOOD ADEQUATE POOR N/A

ADDITIONAL COMMENTS:

Please mail to:
Fresno Superior Court
Juror Services Division
1100 Van Ness Avenue, Room 102
Fresno, California 93724-0002